Haere Mai!

Welcome to Rotorua

We hope you enjoy your stay with us in our beautiful city.

Rotorua is the heartland of New Zealand and home of Maoridom, world-famous for its geothermal activity, mountainbiking tracks, Maori cultural experiences and above all, its fantastic hospitality.

Just like anywhere in the world, we urge you to use common sense and take a few simple precautions to enhance your positive experience of this wonderful destination.

This flyer contains some important information for visitors, please take a moment to read it through.

KEEP SAFE:

- Lock your vehicle when visiting attractions, and don’t leave any items on vehicle seats, floors or dashboards.
- Keep all valuables with you.
- When you are inside your accommodation resting or using other facilities like spa pools, remember to close and secure your unit’s windows and doors.
- Remember to lock all windows and doors of your accommodation (including mobile accommodation) at night and when you are out and about.
- Keep photocopies of all your important documents.
- Don’t leave your bags unattended.
- When tramping/hiking, let someone know where you are going and when you are due back.
- Everyone in your vehicle must wear a safety belt.
- Drink driving is illegal and can land you in big trouble with the law. Stay alive - Please don’t drink and drive.

HAVE AN ENJOYABLE TIME!

The emergency telephone number in New Zealand is: 111

This can be dialed free from any phone. Local Rotorua Police can be contacted 24hrs a day by phoning 07 348 0099 or visiting them in person at the big blue building, lake-end, Fenton Street.

DRINK SAFE:

To ensure public safety, there is a liquor ban in force in the central business district. Alcohol may only be consumed inside licensed areas provided by restaurants, bars, pubs and clubs. Alcohol may not be consumed, carried or brought into any unlicensed public place in the area shaded red in the map below.

Our liquor ban is strictly enforced by Police. Those who breach the liquor ban may expect to be searched, have their alcohol seized and/or be arrested by the Police.